### Scorecards vs. Dashboards

**Measuring & Sustaining Outcomes Improvement**

#### Scorecards

Healthcare leaders use scorecards to enforce ownership and accountability by assigning key stakeholders to each strategic goal.

<table>
<thead>
<tr>
<th>Strategic Goals</th>
<th>Target</th>
<th>Owner</th>
<th>Aug-16</th>
<th>YTD-2016</th>
</tr>
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<tbody>
<tr>
<td>Finance</td>
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<tr>
<td>People</td>
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<tr>
<td>Clinical</td>
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</tbody>
</table>

- Organized by Clinical Programs
- Enforces Accountability
- Simple Visualizations
- Real-time Operational Information
- Drill-Down Capability
- Constant Monitoring of Items Affecting AIMs
- Provides Actionable Data
- In-depth Information
- Long-term Tracking

#### Dashboards

Front-line staff use dashboards to monitor their daily progress in achieving systemwide outcomes improvement goals.

- Provides Actionable Data
- In-depth Information
- Simple Visualizations
- Real-time Operational Information
- Drill-Down Capability
- Constant Monitoring of Items Affecting AIMs

### Scoreboards

Use Scorecards and Dashboards to Improve Outcomes