Analytic Insights Help Drive COVID-19 Financial Recovery Plan

Community Health Network

🔍 **Integrated analytics,** enabling the organization to **develop** a **long-term** surgical financial **recovery plan**.

⏳ **Hundreds of hours** of manual data aggregation and evaluation **avoided**.

📅 **Efficient prioritization** of the **elective surgery backlog**.

PRODUCTS

▸ Health Catalyst® Data Operating System (DOS™)

▸ Financial Impact Recovery: Elective Surgery

THE CHALLENGE

Community Health Network (CHNw) desired to understand the financial, provider, and overall impact of COVID-19 related declines in elective surgeries. The data CHNw needed to understand the impact and prioritize the organization's elective surgery restart plan resided in disparate systems, requiring hundreds of hours of manual data review.

THE PROJECT

CHNw is leveraging the Health Catalyst® Data Operating System (DOS™) platform and the Financial Impact Recovery: Elective Surgery application to gain insight and visibility into procedure trends.

CHNw can visualize surgical case backlogs by the facility, specialty, and procedure. The organization can identify the number and type of procedures that are recoverable, model the estimated revenue impact of cancellations, and use analytics to understand the implications of different restart elective surgery strategy.

THE RESULT

CHNw is using DOS and the Financial Impact Recovery: Elective Surgery application to plan how to optimally meet its patients' needs and effectively recover from COVID-19 revenue loss.

> *The insights from DOS and analytics are key drivers of our COVID-19 financial recovery plan.*

Patrick McGill, MD
EVP, Chief Analytics Officer